

# Chronic Care Sustainability Initiative (CSI-RI)

## Strategy Map 2013 -2018



**Vision** Rhode Islanders enjoy excellent health and quality of life. They are engaged in an affordable, integrated healthcare system that promotes active participation, wellness, and delivers high quality comprehensive health care.

**Mission** To lead the transformation of primary care in Rhode Island. CSI-RI brings together critical stakeholders to implement, evaluate and spread effective models to deliver, pay for, and sustain high quality comprehensive accountable primary care.

Goals			
Increase capacity and access to PCMH	Improve quality and patient experience	Reduce the cost of care	Improve population health
Strategies			
<ul style="list-style-type: none"> <li>❖ Increase access to PCMH practices</li> <li>❖ Improve provider satisfaction</li> <li>❖ Increase recruitment and retention of primary care physicians</li> <li>❖ Institutionalize participation in the learning collaborative- provide incentives and reimburse provider time for supporting other practices</li> </ul>	<ul style="list-style-type: none"> <li>❖ Establish a Patient Advisory Group</li> <li>❖ Continue to measure and improve practice performance on quality metrics                             <ul style="list-style-type: none"> <li>• Diabetes</li> <li>• Hypertension</li> <li>• Tobacco Cessation</li> <li>• Adult BMI</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>❖ Implement developmental contracts and new payment methodologies (e.g. shared savings)</li> <li>❖ Continue to refine the claims data extract project to include Medicare and Medicaid</li> <li>❖ Consider the impact of new practices on aggregate measures</li> </ul>	<ul style="list-style-type: none"> <li>❖ Expand to include children and behavioral health</li> <li>❖ Reduce disparities between Medicaid and non-Medicaid users</li> </ul>
Measures			
<ul style="list-style-type: none"> <li>❖ Increase the percentage of patients in CSI PCMHs from 10% of the population to 20% in 2013</li> </ul>	<ul style="list-style-type: none"> <li>❖ Improve in CAHPS survey: access 53%; communication 82%; and office staff 79%</li> <li>❖ Practices achieve 4 out of 7 quality measures in 2013</li> </ul>	<ul style="list-style-type: none"> <li>❖ Reduce all cause inpatient admissions by 5%</li> <li>❖ Reduce all emergency department visits by 7.5%</li> </ul>	<ul style="list-style-type: none"> <li>❖ Children and disparities measures TBD</li> </ul>

# CSI-RI Implementation Timeline

